

Institution: Joliet Junior College
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	Cheryl Hlavac
Title	Financial Aid/Veterans Advisor
Department	Financial Aid/Veterans Office
Address	1215 Houbolt Road – J 1045
Phone number	815-280-2623
Email address	chlavac@jjc.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel. Check all that apply.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

Preparer Name: Cheryl Hlavac
Preparer Email Address: chlavac@jjc.edu
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4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

Academic Advising Office

Admissions Office

Counseling Center

~~Counseling Center~~ _____

Bursar Office

Disability Service Office

Financial Aid Office

Health Services

Veterans Center

Other (please describe)

5. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply.

	Veterans	Military Personnel	Families
a. Academic advising	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Contact Name Mildred Holmes
Department Counseling
Address 1215 Houbolt Road – J 1037
Telephone Number 815-280-2357
Email Address mholmes@jjc.edu

b. Academic support/tutoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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Contact Name Stephanie Braun
Department Academic Skills Center
Address 1215 Houbolt Road – J 2013
Telephone Number 815-280-2824
Email Address sbraun@jjc.edu

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c. Campus social events X X X

Contact Name Pamela Dilday
Department Office of Student Activities
Address 1215 Houbolt Road – H 1016
Telephone Number 815-280-2755
Email Address pdilday@jjc.edu

d. Career services X X X

Contact Name Mary Jo Wolfersberger
Department Career Services
Address 1215 Houbolt Road – D 1010
Telephone Number 815-280-2476
Email Address mwolfers@jjc.edu

e. Counseling X X X

Contact Name Mildred Holmes
Department Counseling
Address 1215 Houbolt Road – J 1037
Telephone Number 815-280-2357
Email Address mholmes@jjc.edu

f. Disability Services X X X

Contact Name Jacquelyn Klicka
Department Student Accommodations & Resources
Address 1215 Houbolt Road – J 2025
Telephone Number 815-280-2220
Email Address jklicka@jjc.edu

g. Employment assistance X X X

Contact Name Mary Jo Wolfersberger
Department Career Services
Address 1215 Houbolt Road – D 1010
Telephone Number 815-280-2476
Email Address mwolfers@jjc.edu

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- h. Financial aid assistance counseling (excluding Montgomery GI Bill, IVG, ING, or Post 9/11 Bill)

X	X	X
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Contact Name David Seward
Department Financial Aid
Address 1215 Houbolt Road – J 1045
Telephone Number 815-280-2701
Email Address dseward@jjc.edu

- i. Health services

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Contact Name
Department
Address
Telephone Number
Email Address

- j. Mentoring

X	X	X
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Contact Name Michelle Roman
Department Multicultural Student Affairs
Address 1215 Houbolt Road – D 1018
Telephone Number 815-280-6680
Email Address mroman@jjc.edu

- k. Orientation

X	X	X
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Contact Name Mildred Holmes
Department Counseling
Address 1215 Houbolt Road – J 1037
Telephone Number 815-280-2357
Email Address mholmes@jjc.edu

- l. Tuition assistance counseling

X	X	X
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Title Financial Aid/Veterans Advisor
Department Financial Aid/Veterans Office
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Email address chlavac@jjc.edu

- | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|
| 1. Montgomery GI Bill | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. Illinois National Guard Grant (ING) | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 3. Illinois Veterans Grant (IVG) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 4. Post 9/11 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| m. Transition assistance (counseling, housing, etc.) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Contact Name
Department
Address
Telephone Number
Email Address

- | | | | |
|---|--------------------------|--------------------------|--------------------------|
| n. Veteran student lounge or designated gathering space | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|---|--------------------------|--------------------------|--------------------------|

Contact Name
Department
Address
Telephone Number
Email Address

- | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|
| o. Other (please describe)
(Several student gathering places located throughout Campus) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
|--|-------------------------------------|-------------------------------------|-------------------------------------|

Contact Name Pamela Dilday
Department Office of Student Activities
Address 1215 Houbolt Road – H 1016
Telephone Number 815-280-2755
Email Address pdilday@jjc.edu

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6. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.

	Veterans	Military ** Personnel	Families
a. Academic advising	7.5%	0.5%	
b. Academic support/tutoring	7.5%	0.5%	
c. Campus social events	7.5%	0.5%	
d. Career services	7.5%	0.5%	
e. Counseling	7.5%	0.5%	
f. Disability Service Office	7.5%	0.5%	
g. Employment assistance	7.5%	0.5%	
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	7.5%	0.5%	
i. Health services			
j. Mentoring	7.5%	0.5%	
k. Orientation	7.5%	0.5%	
l. Tuition assistance counseling	7.5%	0.5%	
1. Montgomery GI Bill	7.5%	0.5%	
2. Illinois National Guard Grant (ING)	7.5%	0.5%	
3. Illinois Veterans Grant (IVG)	7.5%	0.5%	
4. Post 9/11	7.5%	0.5%	
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space			
o. Other (please describe)			

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7. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

	Veterans	Military ** Personnel	Families
a. Academic advising	16.5%	0.5%	
b. Academic support/tutoring	16.5%	0.5%	
c. Campus social events	16.5%	0.5%	
d. Career services	16.5%	0.5%	
e. Counseling	16.5%	0.5%	
f. Disability Service Office	16.5%	0.5%	
g. Employment assistance	16.5%	0.5%	
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	16.5%	0.5%	
i. Health services			
j. Mentoring	16.5%	0.5%	
k. Orientation	16.5%	0.5%	
l. Tuition assistance counseling	16.5%	0.5%	
1. Montgomery GI Bill	16.5%	0.5%	
2. Illinois National Guard Grant (ING)	16.5%	0.5%	
3. Illinois Veterans Grant (IVG)	16.5%	0.5%	
4. Post 9/11	16.5%	0.5%	
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space			
o. Other (please describe)			

** Joliet Junior College does not have a large Active Duty population.

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8. Please indicate which of the following services are provided. Check all that apply.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

Joliet Junior College offers both Personal Counseling and Crisis Counseling.

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.

We are working with our Office of Institutional Research & Effectiveness to establish a cohort group to track retention of veterans and military personnel.

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11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

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16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

Yes

No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

www.jjc.edu/info/veterans-survey

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
Candace Mueller
431 East Adams, 2nd floor
Springfield, IL 62701

- the Department of Veterans' Affairs;
Edie Long
833 South Spring Street
P.O. Box 19432
Springfield, IL 62794

- the President and Minority Leader of the Senate;
Senate President, John Cullerton
327 State House
Springfield, IL 62706

Minority Leader, Christine Radogno
309A State House
Springfield, IL 62706

- the Speaker and Minority Leader of the House of Representatives;
and

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Speaker, Michael Madigan
300 State House
Springfield, IL 62706

Minority Leader, Tom Cross
316 State House
Springfield, IL 62706

- The Governor.
Office of the Governor
207 State House
Springfield, IL 62706

THANK YOU

Preparer Name: Cheryl Hlavac
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