The Federal Higher Education Act of 1965, as amended, requires that institutions of higher education disclose certain consumer information to current students, prospective students, current employees, and/or prospective employees. Links to descriptions of the consumer information and where to find it appear below.

- **Family Educational Rights & Privacy Act (FERPA)**—The Family Educational Rights and Privacy Act of 1974 ("FERPA") affords students certain rights regarding their education records.

- **Basic Financial Aid Information**—Information is provided related to financial assistance available, contact information, application process, student eligibility requirements, and the criteria for selecting applicants. Students also need to be aware of the rights and responsibilities, including standards for maintaining financial aid, the process for re-establishing aid, the terms of loans, and the method of disbursements for aid.

- **General Institutional Information**—Information is provided related to the cost of attending, refund policies, return of Title VI funds, withdrawal policies, academic programs, facilities available to students with disabilities, and other key information.

- **Transfer of Credit Policies**—JJC has partnerships with four year institutions, transfer guides, and transfer information sessions to make the transfer process easy for you.

- **Clery (Campus Security) Act**—The annual security report provides information regarding crime statistics, policies for students and others to report criminal actions or other emergencies, and other important information regarding the college’s law enforcement. This includes the fire safety report.

- **Student Right-to-Know Act**—Federal regulations require that institutions provide specific consumer information to current students, prospective students and employees about the school and financial aid. These disclosures include graduation, completion, and transfer-out rates.

- **Equity in Athletics**—The Equity in Athletics Disclosure Act reports intercollegiate athletic program participation rates. Financial Support Data is not required because JJC does not offer athletic scholarships.

- **College Navigator**—Information about retention rates, diversity, can be found on the Department of Education College Navigator website.

- **Student Financial Aid Handbook**—This handbook will help you understand what aid is available, your award letter and the policies of the Financial Aid/Veterans Office.

- **Copyright Infringement**—Information pertaining to copyright infringement policies and sanctions, as well as alternatives to copyright infringement, can be found on the Students Rights & Responsibilities page (under the Academic Honor Code section) and in a separate email distributed annually.

- **Net Price Calculator**—In accordance with the Higher Education Opportunity Act of 2008 (HEOA), beginning on October 29, 2011, JJC is required to post a net price calculator on its website that
uses institutional data to provide estimated net price information to current and prospective students and their families based on a student's individual circumstances.

- **Institutional and program accreditation** - For students to receive federal student aid, JJC must be accredited by a “nationally recognized” accreditor, be authorized/recognized by the state, and receive approval from the U. S. Department of Education. Accreditation indicates that an institution maintains standards requisite for its graduates to gain admission to other reputable institutions of higher learning or to achieve credentials for professional practice.

Information on the above topics can be accessed using the links above. Paper copies of all information are available upon request by contacting the Joliet Junior College Compliance Officer. Any questions or concerns, including filing of complaints, can be directed to the Compliance Officer.

Dr. Tracy Morris, Compliance Officer

A3116 at the Main Campus

tmorris@jjc.edu or 815-280-2704

*available to meet at another campus upon request

Other items are updated and are made available to students via student email, required trainings, and are posted on the following webpages:

https://www.jjc.edu/right-know-information

https://www.jjc.edu/about-jjc/institutional-research-effectiveness

https://www.jjc.edu/about-jjc/institutional-research-effectiveness/consumer-information

https://www.jjc.edu/campus-life/office-student-rights-responsibilities (annual notifications section)

**Voter Registration** - Voter registration information is also provided annually to students in a separate format.

Disability Services Information: https://www.jjc.edu/student-resources/disability-services

Student Complaint process: https://www.jjc.edu/campus-life/student-rights-responsibilities/student-complaint-procedure

**Code of Conduct** - All students at Joliet Junior College (JJC) are expected to demonstrate qualities of integrity, fair-mindedness, honesty, civility, tolerance and respect. In the interest of maintaining civility on campus and guaranteeing the broadest range of freedom, students must comply with the College's Student Code of Conduct, which reasonably limits some activities and reasonably prohibits certain behavior which could interfere with the classroom setting, the orderly operation of the College, and the pursuit of the College’s goals and core values of Respect, Integrity, Collaboration, Humor and Well-Being, Innovation, and Quality.