



Addendum No. 1

DATE: September 13, 2017

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 1
PROJECT NAME: Cloud Backup for O365
JJC PROJECT NO.: Q17010

This Addendum forms a part of the Quotation Documents and modifies the original quote document as posted on the JJC website. Acknowledge receipt of this addendum as specified at the bottom of page 2. FAILURE TO DO SO MAY SUBJECT BIDDER TO DISQUALIFICATION.

Questions Received:

1. On the bid it says quotes are due in 2019. I wanted to confirm if that was a misprint or the actual date due?
This was a misprint. The due date is September 19, 2017.
2. We work with and can source multiple cloud providers for this project as we are part of a channel program in which we work with dozens of cloud companies. For any of our partners/vendors that we work with, would we need to get all of them registered with JJC to present a quote? Or if you could advise as to what would be the best method for us to present in this manner that would be appreciated. We can most likely source 2-5 qualified vendors for this project.
Please be sure to list any additional vendors/subcontractors that you may be utilizing. The quote award will go to the firm that signs off on the quote form; payment will be issued to the awarded company only.
3. Do you want us to host the backup solution at our end using our infrastructure or do you have infrastructure for us to host it at your end.
JJC is looking for a hosted solution.
4. Is JJC only looking for licensing for this project or are you looking for services to do the back up of Microsoft (ie. Onedrive) if Microsoft were to go down. We work with partners who provide back up for Microsoft that we could recommend. Any additional clarification would be helpful.
JJC is looking for a cloud-to-cloud backup solution to protect SaaS data in O365 (mail, OneDrive, SharePoint, calendar, and contacts), enabling the College to extend data protection and accessibility best practices to the cloud.

5. What kind of backup are they looking for? Are they looking for “legal hold” or an actual secondary backup outside of Office 365?
JJC is looking for a cloud-to-cloud backup solution to protect SaaS data in O365 (mail, OneDrive, and SharePoint), enabling the College to extend data protection and accessibility best practices to the cloud. The solution must have data encryption both at rest and in transit and data controls/monitoring tools, including audit logs, uptime and availability SLAs, and export capabilities.
6. Relative to this solicitation, would you please provide the amount of storage that is being consumed (and thus needing backup) for each of the individual services:
 - a. OneDrive: ***3.8 TB***
 - b. Mailbox: ***16.3 TB***
 - c. SharePoint: ***6.6 GB***
7. Do you guys currently have the cloud based solution. If not, where are you currently storing?
Yes, JJC currently has a cloud based solution.
8. Is your email, sharepoint and one drive contents are stored on premises or somewhere else, pls explain.
They are stored in the cloud. We are using Microsoft O365.
9. What version of email or exchange servers you are using, and also whats the version of sharepoint?
We are using the Microsoft O365 version that resides in the Microsoft Data Center Network.
10. Are you guys strictly looking for 12 months license (subscription), the reason I am asking it cuz if its more than 12 months (perpetual)?
Yes, we are looking for a one year term, this technology is changing very fast currently.
11. Also do you need support for this service if you decide to go for multiple years?
Support services should be included in the proposed solution. A 24/7 support contact number along with an online knowledge base.
12. After the award of this BID, when are you guys planning to start the work?
This is a cloud-to-cloud backup solution to protect our SaaS data in O365. We will need to have this service running as soon as possible. Please provide information on the time needed to implement the proposed solution.

End of Addendum #1



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Please acknowledge receipt of these addenda by including this page with your quote. Include your company name, printed name, title, and signature in your acknowledgement below. Failure to do so could result in disqualification of your quote.

Issued by:

Janice Reodus
Director of Business & Auxiliary Services
Joliet Junior College
815.280.6643

I acknowledge receipt of Addendum #1.

Company Name

Printed Name

Title

Signature