



DATE: June 5, 2018

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 1
PROJECT NAME: Local Phone & Long Distance Service
JJC PROJECT NO.: R18013

This Addendum forms a part of the Bidding and Contract Documents and modifies the original bidding document as posted on the JJC website. Acknowledge receipt of this addendum as specified at the end of this addendum. **FAILURE TO DO SO MAY SUBJECT BIDDER TO DISQUALIFICATION.**

Questions Received:

1. Who is the provider of internet and what is the speed that is provided that the SIP services will use to deliver service over?
We have a Comcast 1.75 GB internet connection with a minimum of 100mb connections between campuses.
2. What are the analog devices (fax machines, phones, credit card machines, POS etc) that are being used over analog lines? Can we get a breakdown of the devices?
Some emergency phones, credit card machines, and fax machines. A breakdown is not available at this time.
3. What is the specific model number of the Avaya system(s)?
Hardware: Avaya R630 – Software: Release 9
4. Can the Avaya system(s) accept a SIP trunk via a RJ45 connection?
Not currently
5. Can the Avaya system(s) handle multiple IP authentication?
No
6. Are there analog lines going directly into the Avaya system(s)?
Yes
7. (RFP [Section VIII] Proposed Pricing): The RFP States that, “fees be stated for...International Directory Assistance calls.” Is the college asking for pricing on International Directory Assistance? The price per country varies. Is there a list of countries for which the College needs pricing?

There are no specific countries for international directory assistance. It is on an as needed basis and can be anywhere.

8. (RFP [VI] Scope of Work): Section VI of the RFP states that the college is, “looking at SIP trunking in the near future,” and that JJC, “uses an Avaya VoIP telephone system.” Is the Avaya VoIP telephone system PBX SIP-ready?

Not at this time.

9. (RFP [Section II] Insurance): Joilet Junior College’s insurance requirements are as follows:
- Maintain worker's compensation insurance as required by Illinois statutes, for all employees engaged in the work.
 - Maintain commercial liability, bodily injury and property damage insurance against any claim(s), which might occur in carrying out the services, referenced in this RFP. Minimum coverage will be TWO MILLION DOLLARS (\$2,000,000) liability for bodily injury and property damage including product liability and completed operations.
 - Provide motor vehicle insurance for all owned, non-owned and hired vehicles that are used in carrying out the services described in this RFP. Minimum coverage shall be TWO MILLION DOLLARS (\$2,000,000) per occurrence combined single limit for automobile liability and property damage.

We would like to confirm that our insurance complies with JJC’s requirements. Granite’s current insurance limitations are as follows:

- Commercial general liability coverage is ONE MILLION DOLLARS (\$1,000,000) per occurrence and TWO MILLION DOLLARS (2,000,000) aggregate.
- Automobile liability coverage is ONE MILLION DOLLARS (\$1,000,000) per accident.
- Umbrella liability coverage is FIVE MILLION DOLLARS (\$5,000,000) per occurrence.
- Workman’s comp. liability is ONE MILLION DOLLARS (\$1,000,000) per accident.

Yes, the stated coverage is acceptable.

10. Are you looking for PRI or SIP for this solution?

JJC is open to either, whichever fits our needs and budget the best.

11. If SIP, are you looking to mirror the concurrent call quantity you have today?

- a. Does 1 PRI = 23 SIP CCS?

Yes

12. Romeoville is mentioned as having PRI, but not mentioned as connectivity or failover between Main Campus and City Center. Do you require failover functionality at Romeoville as well?

Currently, each campus has it’s own trunking. All locations use our main site as the primary location of the VoIP system. In the event that our primary system or connectivity to it goes down, the phone system will fail over to our City Center campus redundant system.

13. What is the make and current software version of your PBX?

Hardware: Avaya R630 – Software: Release 9

14. You mention 5 additional analog lines not located at any campus and used for offsite registration. Where are these lines located?

Crete IL, Bolingbrook IL, Lockport IL, and Joliet IL

15. You mention training, are you evaluating new phone systems, either On Prem or Hosted VoIP?

No. We are looking for training based on using and configuring whichever solution we ultimately go with.

16. Whether companies from Outside Canada can apply for this? (like,from India or USA)

USA companies only.

17. Whether we need to come over there for meetings?

Yes.

18. Can we perform the tasks (related to RFP) outside Canada ? (like, from India or USA)

No. All tasks and services must be performed in the USA only.

19. Can we submit the proposals via email?

No, proposals must be submitted in a sealed box or envelope clearly marked with the name of the solicitation.

End of Addendum #1



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Please acknowledge receipt of these addenda by including this page with your proposal. Include your company name, printed name, title, and signature in your acknowledgement below. Failure to do so could result in disqualification of your bid.

Issued by:

Janice Reodus
Director of Business & Auxiliary Services
Joliet Junior College
815.280.6643

I acknowledge receipt of Addendum #1.

Company Name

Printed Name

Title

Signature