



DATE: May 4, 2018

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 1
PROJECT NAME: PC, Laptop, & Tablet Purchase Program
JJC PROJECT NO.: R18010

This Addendum forms a part of the Bidding and Contract Documents and modifies the original bidding document as posted on the JJC website. Acknowledge receipt of this addendum as specified at the end of this addendum. FAILURE TO DO SO MAY SUBJECT BIDDER TO DISQUALIFICATION.

Questions Received:

1. Why would JJC require global support?
Global support will not be required. That said, Global support has been removed from the evaluation criteria listed on page 10 of the RFP document. The following evaluation criteria percentages have been adjusted as a result:

Vendor support shall account for 30% of the total evaluation
Ease of Doing Business shall account for 15% of the total evaluation
2. Will we be required to ship outside of the 48 continental states? If so, where?
No.
3. [We] would like to request clarification regarding the number of copies that must be submitted in response to this RFP. Page 6 of the RFP document requests 1 original, 5 copies, and 1 electronic copy, while page 8 specifies 1 original, 6 copies, and 1 electronic copy. Please let us know the number of copies that you are expecting.
An original and six(6) copies and one (1) complete electronic copy (DVD or thumb drive) of the RFP shall be provided.
4. You state you want 1 original and 5 copies plus an electronic copy in Section 3.1 then 1 page later in Section 3.2 you request 1 original and 6 copies plus electronic copy. Which is it?
See response to question #3.
5. How do you score "Suitability to purpose"? – Your specifications are pretty standard.
The evaluation would be based on how the vendors' proposal meets the requirements of the RFP.

6. How do you score “Fit and Finish”? Very Vague.
The proposal must provide attention to detail of a finished product.
7. How are you scoring “Ease of Doing Business”
There are 5 categories listed under ease of business and each of them weighs 3 points. The proposal should include answer to each of these categories.
- Account team responsiveness
 - Flexibility of terms
 - Simplified billing
 - Clear problem escalation path
 - Reporting
8. The College is by definition, a local entity, What type of “Global Reach” are you requesting? ***None. See response to question #1.***
- a. What are the “Required Countries”? We were not aware that Joliet Junior College had international branches. We support the USAF in over 35 countries so we are very aware of international requirements for them, but it seems to us that JJC is only based in the US, in Illinois, within 25 miles of Joliet.
9. What are you looking for in “Cultural Alignment” with regards to “Safety”? Vague.
This should be “Sustainability” versus “Safety”.
10. With regards to the Desktop configuration:
- a. You are asking for Mini-Tower, Full-Tower and/or All in One. Is there a preference or did you want pricing for all three units?
All Form Factors.
- b. How about “Small Form factor” or “Ultra Small”?
Yes. All Form Factors.
- c. Are you requesting 7th Generation only? We are regularly shipping 8th generation and these are much faster than 7th generation.
As outlined in our RFP, 7th generation or Newer.
- d. Does the College hold any master licenses for Absolute’s Persistence technologies?
Yes.
11. With regards to the Laptop and Tablet configurations:
- a. Are Intel LAN connections required? Many laptops use other chipsets like Broadcom or Realtek.
Intel Chipsets.
- b. Are you requesting 7th Generation only? We are regularly shipping 8th generation and these are much faster than 7th generation.
7th generation or Newer
- c. Is vPro required on all of these?
Yes.

End of Addendum #1



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Please acknowledge receipt of these addenda by including this page with your proposal. Include your company name, printed name, title, and signature in your acknowledgement below. Failure to do so could result in disqualification of your bid.

Issued by:

Janice Reedus
Director of Business & Auxiliary Services
Joliet Junior College
815.280.6643

I acknowledge receipt of Addendum #1.

Company Name

Printed Name

Title

Signature