



JOLIET JUNIOR COLLEGE

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JOLIET JUNIOR COLLEGE
REQUEST FOR QUOTATION
LIBRARY RESOURCE DISCOVERY SERVICE

You are invited to submit a quote for Library Resource Discovery Tool. Please include delivery charges in your pricing. The College is exempt from all sales tax. Quotes are due by **June 26, 2018 at 10:00 AM.**

Joliet Junior College reserves the right to award all items to one vendor or to multiple vendors depending on what is considered to be in the best interest of the College.

Vendors must submit their quote on the attached pricing sheet.

When applicable, please state in your quote whether or not your equipment is an Energy Star qualified product.

Vendors must submit their quote on the attached pricing sheet.

Joliet Junior College will make every effort to use local business firms and contract with small, minority-owned, and/or women-owned businesses in the procurement process. This solicitation may contain a goal to include businesses owned and controlled by minorities, females, and persons with disabilities in the College's procurement and contracting processes in accordance with the State of Illinois' Business Enterprise for Minorities, Females, and Persons with Disabilities Act (30 ILCS 575). State of Illinois CMS Business Enterprise Program certified vendors are encouraged to mark the quote form accordingly and provide supporting documentation along with the bid form.

BLACKOUT PERIOD:

After the College has advertised for quotes, no pre-quote vendor shall contact any College officer(s) or employee(s) involved in the solicitation process, except for interpretation of quote specifications, clarification of quote submission requirements or any information pertaining to pre-quote conferences. Such bidder or sub-bidder making such request shall be made in writing at least seven (7) days prior to the date for receipt of quotes. No vendor shall visit or contact any College officers or employees until after the quotes are awarded, except in those instances when site inspection is a prerequisite for the submission of a quote. During the black-out period, any such visitation, solicitation or sales call by any representative of a prospective vendor in violation of this provision may cause the disqualification of such bidder's response.

You may fax your quote to: (815) 280-6631
Attention: Roxanne Venegas

Or mail to: Roxanne Venegas
Purchasing Manager
Joliet Junior College
1215 Houbolt Road Room A3103
Joliet IL 60431

Email to: Purchasing@jjc.edu

Further information may be obtained by contacting Roxanne Venegas at (815) 280-6678.

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QUOTE SPECIFICATIONS:

TERM: The period covered is July 1, 2018 thru June 30, 2019.

SCOPE: The ultimate goal of any library Resource Discovery Tool Service (RDTS) is to connect users, as seamlessly and easily as possible, to content in order to discover, present, and deliver relevant information in a convenient, intuitive manner to today's student and researcher.

SPECIFICATIONS:

1. Must be content neutral.
2. Contain a central index.
3. Platform has existing connectors and standard normalization tools or application profiles for the following schema or standards used by local systems at our library:
 - 3.1. MARC 21 bibliographic records
 - 3.2. Unqualified/Qualified Dublin Core
 - 3.3. EAD, etc.
4. Provides robust reporting system for data analysis and decision-making.
5. Discovery tool (service) must harvest and provide access to items within a consortial or otherwise shared catalog:
 - 5.1. e.g., ExLibris' I-share Voyager catalog
6. Has interoperability/integration with third party applications.
7. Upgrades are managed in a cloud environment.
8. Service includes items from major e-book vendors.
9. Discovery tool allows for increasing and or lowering the ranking of certain content within relevancy ranked results following a search.
10. Capability to search the full text of materials (i.e., is a user searching a full-text keyword index).
11. Must have mobile device interface capabilities.
12. Must integrate with third party link resolver software.
13. Must be Section 508 compliant and meet WCAG 2.0 success criteria guidelines.

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ATTACH YOUR RESPONSE FOR ITEM #14 THRU #23 TO QUOTE PRICING SHEET

14. Identify the publishers and aggregators you have established content agreements.
15. Identify which types of materials will be hidden for unauthenticated users. Identify those types of materials that will be available in full-text or complete format for either IP or login authenticated users.
16. Identify the level of customization available to the local library as part of the base pricing model. Specifically, does the base model include the following features: renaming, creation of pre-defined searches, ability to define and promote a collection, database or item as a focal point; topically related searches, etc. If these features are not part of the base cost of your service please identify the additional cost for this customization.
17. Identify how your service provides user accounts. Identify the range of user accounts offered as part of your base package (i.e.: administrative, faculty, student, etc.). If this functionality is not part of the base pricing what are the costs associated with this service?
18. Identify if your tool integrates ILS functions (i.e.: viewing checked-out items, renewals, and holds) into its search results and the protocol used to target these functions. Identify if this is part of the base pricing.
19. What are the annual renewal charges and service charges after the initial service of the first year's service?
20. What level of training and support is included in the service contract?
21. Identify the third party link resolver software that integrates with your service.
22. Is the software Section 508 compliant and what assurances do you have that compliance will be maintained?
23. Which success criteria do you meet under each of the WCAG 2.0 guidelines?

**Joliet Junior College
Pricing Sheet
Library Resource Discovery Tool**

ITEM	DESCRIPTION	DATES OF SERVICE	TOTAL COST
1.	LIBRARY RESOURCE DISCOVERY TOOL	SERVICE FOR FISCAL YEAR 2019 – JULY 1, 2018 –JUNE 30, 2019	\$
2.	INCLUDE ANY ADDITIONAL /OPTIONAL COST HERE:	LIST ADDITIONAL/OPTIONAL COSTS	\$

REFERENCES

Name	College	Contact Phone Number

PLEASE INCLUDE DESCRIPTIVE LITERATURE WITH YOUR BID

FIRM

SIGNATURE

ADDRESS

PRINTED NAME

CITY STATE ZIP

DATE

E-MAIL ADDRESS

FAX NO. PHONE NO.

Results from this quote may be viewed at www.jjc.edu/info/purchasing.