

FREQUENTLY ASKED QUESTIONS

<u>What information will I need to provide?</u> First, to enter into the scholarship application in AwardSpring (our scholarship software), you must use your JJC email address.

When you enter the scholarship application, you must answer all questions in the *General Information, Academic Information, Financial Information, Qualification Questions* and *Free Form Questions* tabs. Please note, you may need to upload your most recent unofficial transcript, based on different scholarships' criteria.

How do I apply for a particular scholarship? AwardSpring will automatically match your application to the scholarships for which you qualify. You may find scholarships requiring additional information in order for you to qualify; those will be on your Dashboard (home page of the application) and if you choose to answer the additional criteria requirements, you may apply for those scholarships as well.

Do I need to write an essay? Rather than an essay, there are three questions for you to answer under a tab called *Free Form Questions*. Maximum length is indicated for each question on the application.

<u>How will I know if I receive a scholarship?</u> An email will be sent to your JJC email address advising whether or not you received a scholarship. You can also log on to AwardSpring and check your dashboard.

<u>Are there any other requirements of me if I receive a scholarship?</u> If you find you will not be attending Joliet Junior College or otherwise cannot use your scholarship, you must contact the Scholarship Office right away so we can award the scholarship to another student. All recipients are REQUIRED to attend one of two workshops scheduled for the end of January; more information will be sent to you if you receive a scholarship. We also host a celebration event in the early spring where recipients may be able to meet their donors, and your attendance at this event is very important.

What if I have questions? If you have questions about the application or the scholarships themselves, please call or email

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