

**JOLIET JUNIOR COLLEGE
REQUEST FOR PROPOSAL
EMERGENCY NOTIFICATION SYSTEM**

Addendum No. 1

The following questions were received prior to March 20, 2008 10:00 a.m.:

- 1) How many numbers would be called in an emergency situation or worse case scenario? I noticed they have 25,000 users. I believe they also stated that in many cases two numbers would need to be called. Does that mean 50,000 calls? We need to know this for pricing purposes.

The maximum number of calls will be dependent on the total number of users that opt in to the system. Cell phone numbers would primarily be used to deliver text messages. We may opt in all land line phone numbers, initially, and give end users the ability to opt out of the program after the fact. I would figure a maximum of 25,000, but provide appropriate incremental pricing over and above that number.

- 2) What would be the amount of time needed to deliver the emergency message? Sample >30 minutes, 60 minutes?

Please provide your systems capabilities. Ideally, we would want the entire population notified in 15 minutes or less.

- 3) What would be the length of that message?

The length of the voice message would be 30 seconds or less. The length of a text message would not exceed 160 characters. E-mail messages would be more than 160 characters.

- 4) For how many annual events would this system be used? I noticed they will want to use it for administrative uses too. This may be hard to answer but it is important for usage uses/charges.

Internal procedures for these types of notifications have not been developed as of yet. I wouldn't see this exceeding 15-20 additional text messages per month.

- 5) Do you want comments or answers to the Goals of Mass Notification System or just to respond the Specifications/Requirements section?

Yes to both.

- 6) What is the total number of recipients or contact population?

It is approximately 25,000, currently.

- 7) What vendors are responding to the RFP?

Unknown at this time.

- 8) In regards to the joint purchase program, how many community colleges would be considering the service and what is the recipient size of these colleges?

Unknown at this time; each interested institution would contact the selected vendor with their specific needs.

- 9) Are you interested in an inbound communication component such as a dedicated 800 number and website that would allow recipients to access updates regarding an event?

We have an 800# currently. Are we able to use that 800# for this purpose or is this a totally separate system? We would like to see the details and pricing for this service.

- 10) Are you interested in a call bridging feature?

We have no current requirements for call bridging.

- 11) Do you have requirements for specific recipients such as foreign languages or TTY/TDD?

We would like to understand the systems capabilities and any additional expense for both foreign languages and TTY/TDD.

- 12) Do you have requirements for attaching files to alerts sent to email or fax machines?

Not currently.

All proposals will be reviewed independently and will be awarded based on the best interests of the College.

Please acknowledge receipt of this addendum by emailing back a confirmation receipt.

Issued by:

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