



# JOLIET JUNIOR COLLEGE

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1901

Joliet Junior College  
Request for Proposal  
**Emergency Notification System**

**ADDENDUM NO. 1**

**DATE: MAY 23, 2011**

**This addendum includes response to questions pertaining to the Joliet Junior College Request for Proposal for Emergency Notification System received by the deadline of May 19, 2011 at 10:00 am:**

1. *Who is your current provider?*  
**MIR3**
2. *What is the cost of your current provider?*  
**Approximately \$14,000.00.**
3. *What are the reasons you want to switch from your current provider (if so)?*  
**Exploring our options, improve service, increase enrollment**
4. *How many SMTP SMS have you sent out in previous years?*  
**(0) None**
5. *How many SMPP SMS have you sent out in previous years?*  
**We sent a total of 10 SMPP SMS messages this past year**
6. *How many voice messages have you sent out in previous years?*  
**We sent a total of 10 voice messages this past year**
7. *How many SMPP SMS + voice messages would you estimate sending annually in the next year?*  
**We sent a total of 10 SMPP SMS and voice messages this past year (per above, not in addition to).**
8. *Approximately how many phone numbers are enrolled in the JJC alerts system? (For example, if out of 31K students, 25% are enrolled, with an average of 2 numbers each, that would be 16,500 numbers).*  
**Roughly 6500 enrolled recipients with an average of 2 numbers each.**



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9. *What term (# of years) would be best for JJC?  
**1 year terms are best but consideration would be given for longer terms if considerable price breaks are given as a result***
10. *Which ERP system will we need to import data from?  
**Datatel Colleague***
11. *How many VoIP phones are installed?  
**JJC is currently in the middle of migrating to a new Avaya VoIP system and we will have between 1000 and 1500 VoIP (and some analog) phones in place.***
12. *How many desktops would need to receive emergency messages (and which operating systems)?  
**The vast majority of PC users (up to roughly 2500) will be Windows 7 and roughly 200 are on MAC OSX 10.x . We would like all logged in PC's to receive notifications if possible.***
13. *For interface with the existing PA system. How many paging zones exist today?  
Is that system accessible from your voice system (phones)?  
**Each campus is a separate zone and it does have an interface to the telephone system.***
14. *How many IP Phones does Joliet Junior College have deployed (administration, classrooms, dormitories)?  
**See #11 above***
15. *Please state the current telephone system manufacturer, system type and software release that the ENS system should integrate to.  
**Avaya 6.0***



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16. Please explain the current internal PA system infrastructure if there is a desire to integrate.

***It is made by Honeywell and integrates with our fire alarm system. It allows us to page buildings separately as well as the entire campus as a whole. Specific model number is unknown.***

17. For sizing purposes, is there a specific number of users that need to be reached within a maximum amount of time? I.e. 20,000 users must be notified within 10 minutes/5 minutes, etc. – this will aide in sizing requirements.

***There are no specific requirements. We are looking for the best results in email, text, voice, TTY, etc. as possible. However, we have roughly 15,000 students and in the event of an emergency, time is of the essence. Please state best/worst/average time to contact all 15,000 users by all methods you support. If there are different sizing options that would affect time, please provide pricing and differences for all proposed.***

18. Regarding your request for bids for Emergency notification, can a qualified non-union company bid such work?

***If the bidder will be installing materials on site (physical labor installation) the bidder and all bidder's subcontractors must participate in applicable apprenticeship and training programs approved by and registered with the United States Department of Labor Bureau of Apprenticeship and Training as well as sign a labor-management project agreement with the Three Rivers Construction Alliance. If the bid includes only virtual installation (computer transfer of files) the above referenced agreements are not applicable.***



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The below questions are in reference to our Specifications/Requirements Section in original proposal

19. Regarding Question # 2: How often will data be uploaded? Will data being uploaded be a master list therefore erasing all previous data and replacing with new list? Or will it be a master list upload one time, followed by files uploaded to indicate changes? What is the College's current ERP system?  
**JJC would prefer that data is loaded/updated at least once every 24 hours. Whether it updates or erases will be based on the recommendations of the chosen ENS partner to what will serve JJC's needs best. Datatel Colleague**
20. Regarding Question #7: Which will be the primary user repository? Active Directory (LDAP) or the College ERP? Which takes precedence over the other if user exists in both systems?  
**JJC's ERP is the primary repository and takes precedence.**
21. Regarding Question #13: What is the College's current VoIP system? (e.g., Cisco, Avaya, Shortel, etc...). If Joliet Junior College currently uses the Cisco Unified Communications Manager (CUCM), what version is in place?  
**JJC is currently in the middle of migrating to a new Avaya VoIP system. Currently, we have a Cisco VoIP and Fujitsu F9600 that is being migrated away from within 6 months to a year.**
22. Regarding Question # 24: Please explain what is desired with the segmenting of contacts database.  
**JJC has 6 campuses in 4 cities and 9 additional satellite campuses in 9 cities (see <http://www.jjc.edu/about/campuses/pages/default.aspx> for details). JJC sees the potential of targeting who does or doesn't receive alerts to avoid unnecessary confusion or panic.**



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Please acknowledge receipt of this addendum by emailing to [purchasing@jjc.edu](mailto:purchasing@jjc.edu)  
Include your name, title and company name in your acknowledgement email. Failure  
to do so could result in disqualification of your proposal.

Additional information regarding this proposal can be found at:  
[www.jjc.edu/info/purchasing](http://www.jjc.edu/info/purchasing)

Issued by:

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