

## **Learning Resource Center**

**Student Survey  
Spring 2002, Spring 2003**

Friendliness of LRC						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	12	4.8%	6	3.0%	6	1.8%
Fair	10	4.0%	9	4.5%	1	-0.5%
Average	41	16.3%	35	17.4%	6	-1.1%
Good	86	34.1%	60	29.9%	26	4.3%
Excellent	103	40.9%	91	45.3%	12	-4.4%
<b>Total</b>	<b>252</b>	<b>100.0%</b>	<b>201</b>	<b>100.0%</b>	<b>51</b>	<b>0.0%</b>
Never Used	169	37.0%	136	37.7%	33	-0.7%
Missing	36	7.9%	24	6.6%	12	1.2%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Friendliness of LRC					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>189</b>	<b>75.0%</b>	<b>151</b>	<b>75.1%</b>	<b>38</b>	<b>-0.1%</b>

Knowledge of LRC Staff						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	2	0.8%	3	1.5%	-1	-0.7%
Fair	8	3.2%	4	2.0%	4	1.2%
Average	36	14.6%	31	15.8%	5	-1.2%
Good	95	38.5%	66	33.7%	29	4.8%
Excellent	106	42.9%	92	46.9%	14	-4.0%
<b>Total</b>	<b>247</b>	<b>100.0%</b>	<b>196</b>	<b>100.0%</b>	<b>51</b>	<b>0.0%</b>
Never Used	171	37.4%	137	38.0%	34	-0.5%
Missing	39	8.5%	28	7.8%	11	0.8%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Knowledge of LRC Staff					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>201</b>	<b>81.4%</b>	<b>158</b>	<b>80.6%</b>	<b>43</b>	<b>0.8%</b>

Convenience of Hours Open						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	1	0.4%	1	0.5%	0	-0.1%
Fair	12	4.7%	10	5.2%	2	-0.5%
Average	37	14.6%	27	14.1%	10	0.5%
Good	87	34.3%	60	31.3%	27	3.0%
Excellent	117	46.1%	94	49.0%	23	-2.9%
<b>Total</b>	<b>254</b>	<b>100.0%</b>	<b>192</b>	<b>100.0%</b>	<b>62</b>	<b>0.0%</b>
Never Used	168	36.8%	139	38.5%	29	-1.7%
Missing	35	7.7%	30	8.3%	5	-0.7%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Convenience of Hours Open					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>204</b>	<b>80.3%</b>	<b>154</b>	<b>80.2%</b>	<b>50</b>	<b>0.1%</b>

**Student Survey  
Spring 2002, Spring 2003**

Availability of Resources in the LRC						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	5	2.1%	1	0.6%	4	1.5%
Fair	4	1.7%	6	3.4%	-2	-1.7%
Average	33	13.9%	36	20.3%	-3	-6.5%
Good	94	39.5%	58	32.8%	36	6.7%
Excellent	102	42.9%	76	42.9%	26	-0.1%
<b>Total</b>	<b>238</b>	<b>100.0%</b>	<b>177</b>	<b>100.0%</b>	<b>61</b>	<b>0.0%</b>
Never Used	182	39.8%	155	42.9%	27	-3.1%
Missing	37	8.1%	29	8.0%	8	0.1%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Availability of Resources in the LRC					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>196</b>	<b>82.4%</b>	<b>134</b>	<b>75.7%</b>	<b>62</b>	<b>6.6%</b>

Availability of Online Materials						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	3	1.3%	1	0.6%	2	0.8%
Fair	5	2.2%	5	2.8%	0	-0.6%
Average	30	13.3%	29	16.0%	1	-2.7%
Good	86	38.1%	60	33.1%	26	4.9%
Excellent	102	45.1%	86	47.5%	16	-2.4%
<b>Total</b>	<b>226</b>	<b>100.0%</b>	<b>181</b>	<b>100.0%</b>	<b>45</b>	<b>0.0%</b>
Never Used	194	42.5%	152	42.1%	42	0.3%
Missing	37	8.1%	28	7.8%	9	0.3%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Availability of Online Materials					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>188</b>	<b>83.2%</b>	<b>146</b>	<b>80.7%</b>	<b>42</b>	<b>2.5%</b>

Availability of Materials that are Current						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	4	1.7%	1	0.5%	3	1.1%
Fair	3	1.3%	13	7.1%	-10	-5.9%
Average	35	14.7%	30	16.5%	5	-1.8%
Good	98	41.2%	62	34.1%	36	7.1%
Excellent	98	41.2%	76	41.8%	22	-0.6%
<b>Total</b>	<b>238</b>	<b>100.0%</b>	<b>182</b>	<b>100.0%</b>	<b>56</b>	<b>0.0%</b>
Never Used	181	39.6%	151	41.8%	30	-2.2%
Missing	38	8.3%	28	7.8%	10	0.6%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Availability of Materials that are Current					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>196</b>	<b>82.4%</b>	<b>138</b>	<b>75.8%</b>	<b>58</b>	<b>6.5%</b>