

## **Food Service**

**Student Survey  
Spring 2002, Spring 2003**

Friendliness of Food Service						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	10	4.3%	11	5.6%	-1	-1.3%
Fair	9	3.9%	21	10.8%	-12	-6.9%
Average	31	13.4%	39	20.0%	-8	-6.6%
Good	79	34.1%	60	30.8%	19	3.3%
Excellent	103	44.4%	64	32.8%	39	11.6%
<b>Total</b>	<b>232</b>	<b>100.0%</b>	<b>195</b>	<b>100.0%</b>	<b>37</b>	<b>0.0%</b>
Never Used	180	39.4%	134	37.1%	46	2.3%
Missing	45	9.8%	32	8.9%	13	1.0%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Friendliness of Food Service					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>182</b>	<b>78.4%</b>	<b>124</b>	<b>63.6%</b>	<b>58</b>	<b>14.9%</b>

Knowledge of Food Service Staff						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	8	3.5%	9	4.9%	-1	-1.4%
Fair	7	3.0%	15	8.1%	-8	-5.1%
Average	34	14.8%	42	22.7%	-8	-7.9%
Good	89	38.7%	60	32.4%	29	6.3%
Excellent	92	40.0%	59	31.9%	33	8.1%
<b>Total</b>	<b>230</b>	<b>100.0%</b>	<b>185</b>	<b>100.0%</b>	<b>45</b>	<b>0.0%</b>
Never Used	177	38.7%	140	38.8%	37	-0.1%
Missing	50	10.9%	36	10.0%	14	1.0%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Knowledge of Food Service Staff					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>181</b>	<b>78.7%</b>	<b>119</b>	<b>64.3%</b>	<b>62</b>	<b>14.4%</b>

Portion Size Relative to Cost						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	18	8.0%	19	10.2%	-1	-2.3%
Fair	20	8.8%	25	13.4%	-5	-4.6%
Average	44	19.5%	42	22.6%	2	-3.1%
Good	79	35.0%	51	27.4%	28	7.5%
Excellent	65	28.8%	49	26.3%	16	2.4%
<b>Total</b>	<b>226</b>	<b>100.0%</b>	<b>186</b>	<b>100.0%</b>	<b>40</b>	<b>0.0%</b>
Never Used	180	39.4%	139	38.5%	41	0.9%
Missing	51	11.2%	36	10.0%	15	1.2%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Portion Size Relative to Cost					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>144</b>	<b>63.7%</b>	<b>100</b>	<b>53.8%</b>	<b>44</b>	<b>10.0%</b>

**Student Survey  
Spring 2002, Spring 2003**

Freshness of Food						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	10	4.3%	14	7.6%	-4	-3.3%
Fair	11	4.8%	22	12.0%	-11	-7.2%
Average	45	19.6%	37	20.1%	8	-0.5%
Good	90	39.1%	57	31.0%	33	8.2%
Excellent	74	32.2%	54	29.3%	20	2.8%
<b>Total</b>	<b>230</b>	<b>100.0%</b>	<b>184</b>	<b>100.0%</b>	<b>46</b>	<b>0.0%</b>
Never Used	176	38.5%	140	38.8%	36	-0.3%
Missing	51	11.2%	37	10.2%	14	0.9%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Freshness of Food					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>164</b>	<b>71.3%</b>	<b>111</b>	<b>60.3%</b>	<b>53</b>	<b>11.0%</b>

Selections Available						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	9	3.9%	15	8.1%	-6	-4.2%
Fair	16	6.9%	17	9.1%	-1	-2.2%
Average	41	17.7%	44	23.7%	-3	-6.0%
Good	97	41.8%	56	30.1%	41	11.7%
Excellent	69	29.7%	54	29.0%	15	0.7%
<b>Total</b>	<b>232</b>	<b>100.0%</b>	<b>186</b>	<b>100.0%</b>	<b>46</b>	<b>0.0%</b>
Never Used	174	38.1%	139	38.5%	35	-0.4%
Missing	51	11.2%	36	10.0%	15	1.2%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Selections Available					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>166</b>	<b>71.6%</b>	<b>110</b>	<b>59.1%</b>	<b>56</b>	<b>12.4%</b>

Temperature of Food						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	8	3.4%	13	7.1%	-5	-3.7%
Fair	14	6.0%	15	8.2%	-1	-2.2%
Average	38	16.4%	44	24.2%	-6	-7.8%
Good	99	42.7%	57	31.3%	42	11.4%
Excellent	73	31.5%	53	29.1%	20	2.3%
<b>Total</b>	<b>232</b>	<b>100.0%</b>	<b>182</b>	<b>100.0%</b>	<b>50</b>	<b>0.0%</b>
Never Used	173	37.9%	143	39.6%	30	-1.8%
Missing	52	11.4%	36	10.0%	16	1.4%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Temperature of Food					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>172</b>	<b>74.1%</b>	<b>110</b>	<b>60.4%</b>	<b>62</b>	<b>13.7%</b>