

Computer Labs

Student Survey
Spring 2002, Spring 2003

Friendliness of Lab Assistants						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	10	4.3%	5	2.5%	5	1.7%
Fair	7	3.0%	11	5.5%	-4	-2.5%
Average	32	13.6%	42	21.1%	-10	-7.5%
Good	80	34.0%	67	33.7%	13	0.4%
Excellent	106	45.1%	74	37.2%	32	7.9%
Total	235	100.0%	199	100.0%	36	0.0%
Never Used	171	37.4%	132	36.6%	39	0.9%
Missing	51	11.2%	30	8.3%	21	2.8%
Total	457	100.0%	361	100.0%	96	0.0%

Friendliness of Lab Assistants					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
186	79.1%	141	70.9%	45	8.3%

Knowledge of Lab Assistants						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	4	1.7%	3	1.5%	1	0.2%
Fair	5	2.1%	7	3.5%	-2	-1.4%
Average	34	14.3%	41	20.7%	-7	-6.4%
Good	85	35.9%	72	36.4%	13	-0.5%
Excellent	109	46.0%	75	37.9%	34	8.1%
Total	237	100.0%	198	100.0%	39	0.0%
Never Used	168	36.8%	130	36.0%	38	0.8%
Missing	52	11.4%	33	9.1%	19	2.2%
Total	457	100.0%	361	100.0%	96	0.0%

Knowledge of Lab Assistants					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
194	81.9%	147	74.2%	47	7.6%

Convenience of Hours Open						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	4	1.7%	3	1.5%	1	0.2%
Fair	4	1.7%	11	5.4%	-7	-3.8%
Average	41	17.2%	36	17.8%	5	-0.6%
Good	84	35.3%	69	34.2%	15	1.1%
Excellent	105	44.1%	83	41.1%	22	3.0%
Total	238	100.0%	202	100.0%	36	0.0%
Never Used	166	36.3%	126	34.9%	40	1.4%
Missing	53	11.6%	33	9.1%	20	2.5%
Total	457	100.0%	361	100.0%	96	0.0%

Convenience of Hours Open					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
189	79.4%	152	75.2%	37	4.2%

**Student Survey
Spring 2002, Spring 2003**

Availability of Lab Assistants						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	6	2.7%	8	4.3%	-2	-1.6%
Fair	7	3.1%	11	5.9%	-4	-2.8%
Average	40	17.7%	42	22.6%	-2	-4.9%
Good	90	39.8%	70	37.6%	20	2.2%
Excellent	83	36.7%	55	29.6%	28	7.2%
Total	226	100.0%	186	100.0%	40	0.0%
Never Used	179	39.2%	140	38.8%	39	0.4%
Missing	52	11.4%	35	9.7%	17	1.7%
Total	457	100.0%	361	100.0%	96	0.0%

Availability of Lab Assistants					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
173	76.5%	125	67.2%	48	9.3%

Up-to-Date Hardware						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	7	2.9%	3	1.4%	4	1.5%
Fair	4	1.7%	13	6.3%	-9	-4.6%
Average	31	12.9%	43	20.8%	-12	-7.9%
Good	93	38.8%	70	33.8%	23	4.9%
Excellent	105	43.8%	78	37.7%	27	6.1%
Total	240	100.0%	207	100.0%	33	0.0%
Never Used	166	36.3%	121	33.5%	45	2.8%
Missing	51	11.2%	33	9.1%	18	2.0%
Total	457	100.0%	361	100.0%	96	0.0%

Up-to-Date Hardware					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
198	82.5%	148	71.5%	50	11.0%

Up-to-Date Software						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	4	1.7%	5	2.5%	-1	-0.8%
Fair	7	3.0%	8	3.9%	-1	-1.0%
Average	35	14.8%	40	19.7%	-5	-4.9%
Good	89	37.6%	73	36.0%	16	1.6%
Excellent	102	43.0%	77	37.9%	25	5.1%
Total	237	100.0%	203	100.0%	34	0.0%
Never Used	169	37.0%	125	34.6%	44	2.4%
Missing	51	11.2%	33	9.1%	18	2.0%
Total	457	100.0%	361	100.0%	96	0.0%

Up-to-Date Software					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
191	80.6%	150	73.9%	41	6.7%

**Student Survey
Spring 2002, Spring 2003**

Availability of Computers						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	7	2.9%	5	2.4%	2	0.5%
Fair	4	1.7%	7	3.4%	-3	-1.7%
Average	41	17.1%	43	20.7%	-2	-3.6%
Good	90	37.5%	67	32.2%	23	5.3%
Excellent	98	40.8%	86	41.3%	12	-0.5%
Total	240	100.0%	208	100.0%	32	0.0%
Never Used	164	35.9%	120	33.2%	44	2.6%
Missing	53	11.6%	33	9.1%	20	2.5%
Total	457	100.0%	361	100.0%	96	0.0%

Availability of Computers					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
188	78.3%	153	73.6%	35	4.8%

Location of Laboratories						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	7	3.0%	4	2.0%	3	1.0%
Fair	9	3.8%	12	5.9%	-3	-2.1%
Average	45	19.0%	37	18.2%	8	0.8%
Good	73	30.8%	75	36.9%	-2	-6.1%
Excellent	103	43.5%	75	36.9%	28	6.5%
Total	237	100.0%	203	100.0%	34	0.0%
Never Used	167	36.5%	124	34.3%	43	2.2%
Missing	53	11.6%	34	9.4%	19	2.2%
Total	457	100.0%	361	100.0%	96	0.0%

Location of Laboratories					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
176	74.3%	150	73.9%	26	0.4%