

## **Career Services**

**Student Survey  
Spring 2002, Spring 2003**

Friendliness of Career Services						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	6	4.1%	2	2.1%	4	2.1%
Fair	5	3.4%	11	11.3%	-6	-7.9%
Average	25	17.2%	18	18.6%	7	-1.3%
Good	50	34.5%	31	32.0%	19	2.5%
Excellent	59	40.7%	35	36.1%	24	4.6%
<b>Total</b>	<b>145</b>	<b>100.0%</b>	<b>97</b>	<b>100.0%</b>	<b>48</b>	<b>0.0%</b>
Never Used	253	55.4%	224	62.0%	29	-6.7%
Missing	59	12.9%	40	11.1%	19	1.8%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Friendliness of Career Services					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>109</b>	<b>75.2%</b>	<b>66</b>	<b>68.0%</b>	<b>43</b>	<b>7.1%</b>

Knowledge of Career Services Staff						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	5	3.5%	4	4.1%	1	-0.7%
Fair	6	4.2%	10	10.3%	-4	-6.1%
Average	27	18.8%	19	19.6%	8	-0.8%
Good	51	35.4%	34	35.1%	17	0.4%
Excellent	55	38.2%	30	30.9%	25	7.3%
<b>Total</b>	<b>144</b>	<b>100.0%</b>	<b>97</b>	<b>100.0%</b>	<b>47</b>	<b>0.0%</b>
Never Used	247	54.0%	219	60.7%	28	-6.6%
Missing	66	14.4%	45	12.5%	21	2.0%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Knowledge of Career Services Staff					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>106</b>	<b>73.6%</b>	<b>64</b>	<b>66.0%</b>	<b>42</b>	<b>7.6%</b>

Convenience of Hours Open						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	2	1.4%	3	3.1%	-1	-1.7%
Fair	6	4.2%	8	8.2%	-2	-3.9%
Average	24	16.9%	23	23.5%	1	-6.6%
Good	62	43.7%	31	31.6%	31	12.0%
Excellent	48	33.8%	33	33.7%	15	0.1%
<b>Total</b>	<b>142</b>	<b>100.0%</b>	<b>98</b>	<b>100.0%</b>	<b>44</b>	<b>0.0%</b>
Never Used	249	54.5%	219	60.7%	30	-6.2%
Missing	66	14.4%	44	12.2%	22	2.3%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Convenience of Hours Open					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>110</b>	<b>77.5%</b>	<b>64</b>	<b>65.3%</b>	<b>46</b>	<b>12.2%</b>

**Student Survey  
Spring 2002, Spring 2003**

Availability of Career Classification Resources						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	3	2.3%	5	5.3%	-2	-3.0%
Fair	7	5.4%	11	11.6%	-4	-6.2%
Average	29	22.3%	22	23.2%	7	-0.9%
Good	51	39.2%	32	33.7%	19	5.5%
Excellent	40	30.8%	25	26.3%	15	4.5%
<b>Total</b>	<b>130</b>	<b>100.0%</b>	<b>95</b>	<b>100.0%</b>	<b>35</b>	<b>0.0%</b>
Never Used	259	56.7%	221	61.2%	38	-4.5%
Missing	68	14.9%	45	12.5%	23	2.4%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Availability of Career Classification Resources					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>91</b>	<b>70.0%</b>	<b>57</b>	<b>60.0%</b>	<b>34</b>	<b>10.0%</b>

Availability of Job Placement Services						
Response	2003		2002		Difference	
	Count	Percent	Count	Percent	Count	Percent
Poor	7	5.5%	5	5.7%	2	-0.2%
Fair	8	6.3%	10	11.4%	-2	-5.1%
Average	26	20.3%	19	21.6%	7	-1.3%
Good	41	32.0%	26	29.5%	15	2.5%
Excellent	46	35.9%	28	31.8%	18	4.1%
<b>Total</b>	<b>128</b>	<b>100.0%</b>	<b>88</b>	<b>100.0%</b>	<b>40</b>	<b>0.0%</b>
Never Used	264	57.8%	228	63.2%	36	-5.4%
Missing	65	14.2%	45	12.5%	20	1.8%
<b>Total</b>	<b>457</b>	<b>100.0%</b>	<b>361</b>	<b>100.0%</b>	<b>96</b>	<b>0.0%</b>

Availability of Job Placement Services					
2003		2002		Difference	
Count	Percent	Count	Percent	Count	Percent
Percent of Good/Excellent Responses					
<b>87</b>	<b>68.0%</b>	<b>54</b>	<b>61.4%</b>	<b>33</b>	<b>6.6%</b>