

# **2003 OCCUPATIONAL FOLLOW-UP SURVEY**

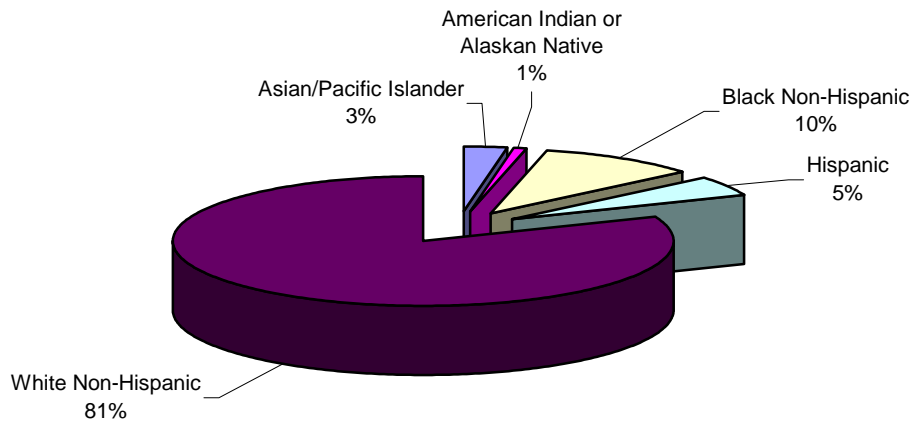
Joliet Junior College  
Office of Institutional Effectiveness  
July 2004

## 2003 OCCUPATIONAL GRADUATE FOLLOW-UP SURVEY RESULTS

### Introduction:

Nearly fifty-one percent (50.5%) of the 2003 Occupational Graduates completed the survey. The Office of Institutional Effectiveness reached the minimum Performance-Based Incentive System requirement of fifty percent (50.0%) by conducting three mailings and three phone follow-ups for this survey project. The Office of Institutional Effectiveness also plans on re-implementing the survey on the web next year to maximize the response rate and also in the hope of receiving Follow-Up data in a more timely.

### Demographics of 2003 Follow-Up Study Population



The response rate for the ICCB Occupational Follow-Up Study for each occupational degree program is listed below in Table 1.

Table 1: Response Rate\* for 2003 Occupational Follow-up Survey by Curriculum

| Curriculum | Curriculum Description                 | Degree              | Return Survey Count | Return Survey Percent |
|------------|--|---------------------|---------------------|-----------------------|
| AGRI 0005  | Agriculture Production & Management    | AAS                 | 4                   | 3.6%                  |
| AGRI 0006  | Agriculture Supply (Business)          | AAS                 | 5                   | 4.5%                  |
| AGRI 0040  | Hort. Fl. Des./Int. Plant Mgmt. Option | AAS                 | 1                   | 0.9%                  |
| AGRI 0046  | Hort. Landscape Management Option      | AAS                 | 2                   | 1.8%                  |
| AGRI 0048  | Hort. Turf Grass Management Option     | Certificate > 30 CH | 4                   | 3.6%                  |
| BUS 0056   | Marketing Management                   | AAS                 | 8                   | 7.2%                  |
| FINE 0087  | Fashion Merchandising                  | AAS                 | 2                   | 1.8%                  |
| NURS 0058  | Nursing                                | AAS                 | 39                  | 35.1%                 |
| NURS 0060  | Licensed Practical Nursing             | Certificate > 30 CH | 44                  | 39.6%                 |
| TECH 0017  | Construction Technology                | AAS                 | 2                   | 1.8%                  |

\* PBIS Specified Completers Only

## Results:

Table 2 lists the percent of 2003 Occupational Graduate Follow-up Survey respondents who were very satisfied or somewhat satisfied with courses in their program of study. As table 2 indicates, over ninety percent (90.1%) of the Occupational Survey respondents were very satisfied or somewhat satisfied with the courses in their program of study and over eighty-eight percent (88.3%) with their Lecture/Lab experience at Joliet Junior College. Almost eighty-five percent (84.7%) were either very satisfied or somewhat satisfied with equipment, facilities, & materials used for the area of study. The respondents indicated over an eighty-five percent (85.5%) satisfaction rating with job preparation in their field of study, and nearly ninety-three percent (92.7%) felt very satisfied or satisfied with the preparation for further education in their program area. Information on current employment also received a high satisfaction rating from more than eighty-eight percent (88.2%) of those participating in the study.

Table 2: Percent of Occupational Follow-up who Responded Very Satisfied or Satisfied for Courses in Program

| <b>Item</b>                        | <b>Percent Very Satisfied or Somewhat Satisfied</b> | <b>Number of Respondents *</b> | <b>Percent of ALL Occupational Graduates Surveyed</b> |
|------------------------------------|---|--------------------------------|---|
| Content of Program Skills          | 90.1%   | 111                            | 50.0%   |
| Lecture, Lab Experience            | 88.3%   | 111                            | 50.0%   |
| Equipment, facilities, & materials | 84.7%   | 111                            | 50.0%   |
| Job Preparation                    | 85.5%   | 110                            | 49.5%   |
| Preparation for further education  | 92.7%   | 110                            | 49.5%   |
| Information on current employment  | 88.2%   | 110                            | 49.5%   |

\* Number of Respondents who rated the service

Table 3 lists the percent of 2003 Occupational Graduate Follow-up respondents who were very satisfied or somewhat satisfied with courses outside their program of study. As seen from Table 3, nearly ninety-six percent (95.9%) of all the Occupational Survey respondents were very satisfied or somewhat satisfied with the content of the general education courses outside their program of study. Just over ninety-three percent (93.1%) were satisfied with their lecture/lab experiences. Ninety-four percent (94.4%) of the respondents indicated satisfaction with the equipment/facilities outside of their program major. There was an eighty-four and one-half percent (84.5%) satisfaction level with preparation for job preparation from the survey respondents. And ninety-three percent (93.0%) were satisfied with preparation for further studies.

Table 3: Percent of Occupational Follow-up who Responded Very Satisfied or Satisfied for Courses Outside their Major

| <b>Item</b>                                  | <b>Percent Very Satisfied or Somewhat Satisfied</b> | <b>Number of Respondents *</b> | <b>Percent of ALL Occupational Graduates Surveyed</b> |
|--|---|--------------------------------|---|
| Content of courses outside your program      | 95.9%   | 73                             | 32.9%   |
| Lectures, lab experiences and group projects | 93.1%   | 72                             | 32.4%   |
| Equipment, facilities, & materials           | 94.4%   | 72                             | 32.4%   |
| Job Preparation                              | 84.5%   | 71                             | 32.0%   |
| Preparation for further education            | 93.0%   | 71                             | 32.0%   |

\* Number of Respondents who rated the service

Table 4 lists the percent of 2003 Occupational Graduate Follow-up respondents who were very satisfied or somewhat satisfied with student support services. As seen from Table 4, over ninety-one percent (91.4%) of the Occupational Survey respondents were very satisfied or somewhat satisfied with the student services that they used. Of particular note is the percent of students who responded that they had not used these services, especially career planning, transfer planning, and tutoring.

Table 4: Percent of Occupational Follow-up who Responded Very Satisfied or Satisfied Student Service Areas

| <b>Area</b>        | <b>Percent Very Satisfied or Somewhat Satisfied</b> | <b>Number of Respondents*</b> | <b>Percent who Responded: "Did not Use"</b> |
|--------------------|---|-------------------------------|---|
| Financial Aid      | 82.5%   | 40                            | 63.9%                                       |
| Academic Advising  | 80.0%   | 75                            | 32.4%                                       |
| Career Planning    | 87.8%   | 41                            | 63.1%                                       |
| Transfer Planning  | 81.5%   | 27                            | 75.7%                                       |
| Counseling         | 84.0%   | 50                            | 55.0%                                       |
| Tutoring           | 87.1%   | 31                            | 72.1%                                       |
| Library            | 98.8%   | 84                            | 24.3%                                       |
| Student Activities | 91.4%   | 35                            | 68.5%                                       |

\* Number of Respondents who rated the service